

PRIVACY POLICY

Infospectrum Limited ("We") are committed to protecting and respecting your privacy.

This policy (together with our terms and conditions of sale / supply <http://portal.infospectrum.net/Infospectrum-tcs.pdf> and any other documents referred to on it) sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it.

For the purpose of the Data Protection Act 1998 (the **Act**), the data controller is:

- Infospectrum Ltd (Registered in England and Wales No. 3865472) with its registered office and principal place of business at 60 St Aldates, Oxford OX1 1ST

Our nominated representative for the purpose of the Act is:

- Corporate Services Team

INFORMATION WE MAY COLLECT FROM YOU

We may collect and process the following personal data:

- Information that you provide or have previously provided by filling in forms on our site <http://www.infospectrum.net> (**our site**). This includes information provided at the time of registering to use our site, subscribing to our service or our buying our reports, posting material or requesting further goods or services, information you supply in course of using our products and services, or paying for our products and services (including payment card or other payment information). We may also ask you for information when you report a problem with our site.
- If you contact us, we may keep a record of that correspondence and any information contained in it.
- Details of transactions you carry out through our site and the fulfilment of your orders.
- We may also ask you to complete surveys that we use for research purposes, although you do not have to respond to them.
- Details of your visits to our site including, but not limited to, traffic data, location data, weblogs and other communication data, whether this is required for our own billing purposes or otherwise and the resources that you access.

IP ADDRESSES AND COOKIES

We may collect information about your computer, including where available your IP address, operating system and browser type, for system administration and to report aggregate information to our advertisers. This is statistical data about our users' browsing actions and patterns, and does not identify any individual.

For the same reason, we may obtain information about your general internet usage by using a cookie file which is stored on the hard drive of your computer. Cookies contain information that is transferred to your computer's hard drive. They help us to improve our site and to deliver a better and more personalised service. They enable us:

- To estimate our audience size and usage pattern.
- To store information about your preferences, and so allow us to customise our site according to your individual interests.
- To speed up your searches.
- To recognise you when you return to our site.

You may refuse to accept cookies by activating the setting on your browser which allows you to refuse the setting of cookies. However, if you select this setting you may be unable to access certain parts of our site. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you log on to our site.

Please note that our advertisers (if any) may also use cookies, over which we have no control.

WHERE WE STORE PERSONAL DATA

The personal data that we collect from you may be transferred to, and stored at, a destination outside the European Economic Area ("EEA"). It may also be processed by staff operating outside the EEA who work for us or for one of our suppliers. Such staff maybe engaged in, among other things, the fulfilment of your order, the processing of your payment details and the provision of marketing and/or support services. By submitting your personal data, you agree to this transfer, storing or processing. We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this Privacy Policy.

The transfer, storage and processing of personal data collected through this website is secured by means of current, usual technical measures. Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our site; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

USES MADE OF THE INFORMATION

We use information provided by you in the following ways:

- To ensure that content from our site is presented in the most effective manner for you and for your computer.
- To contact you and to provide you with information and updates on our products and services but not (without your consent) for direct marketing purposes by third parties.
- To carry out our obligations arising from any contracts entered into between you and us.
- To allow you to participate in interactive features of our service, when you choose to do so.
- To notify you about changes to our service.
- To process payments and collection of payments.

DISCLOSURE OF PERSONAL INFORMATION

We may disclose personal information supplied by you to any member of our group (if any), which means our subsidiaries, our ultimate holding company and its subsidiaries, as defined in section 736 of the UK Companies Act 1985, for use as contemplated by this Privacy Policy

We may disclose personal information directly or indirectly to third parties:

- Where we use third parties to develop the site and/or maintain it and/or provide advertising/marketing and/or hosting or other technical services.
- In the event that we sell or buy any business or assets, in which case we may disclose your personal data to the prospective seller or buyer of such business or assets.
- If we or substantially all of our assets are acquired by a third party, in which case personal data held by us under or in connection with this Privacy Policy will be one of the transferred assets.
- If we are under a duty to disclose or share your personal data in order to comply with any legal obligation, or in order to enforce or apply our terms of supply / sale <http://portal.infospectrum.net/Infospectrum-tcs.pdf> and other agreements; or to protect the rights, property, or safety of us, our customers, or others. This includes exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction.

YOUR RIGHTS

You have the right to ask us not to process your personal data for marketing purposes. You can also exercise the right at any time by contacting us at accounts@infospectrum.net.

Our site may, from time to time, contain links to and from the websites of our partner networks, advertisers and affiliates. If you follow a link to any of these websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies. Please check these policies before you submit any personal data to these websites.

ACCESS TO INFORMATION

The Act gives you the right to access information held about you. Your right of access can be exercised in accordance with the Act. Any access request may be subject to a fee of £10 to meet our costs in providing you with details of the information we hold about you.

CHANGES TO OUR PRIVACY POLICY

Any changes we may make to our privacy policy in the future will be posted on this page and, where appropriate, notified to you by e-mail.

CONTACT

Questions, comments and requests regarding this privacy policy are welcomed and should be addressed to accounts@infospectrum.net.